

Creating a COVIDSafe Summer

Helping Victorian businesses stay safe and stay open

All Victorian Businesses are required to have a COVIDSafe Plan. Need help? Visit coronavirus.vic.gov.au or call the Business Hotline 13 22 15
Do you need support? For more information on testing and support payments, visit coronavirus.vic.gov.au or call 1800 675 398

AGENDA

- COVIDSafe Summer
- Update on face mask requirements
- Stopping the complacency creep
- Managing crowds
- Electronic record keeping - QR codes
- Public Events Framework
- Cleaning requirements for businesses
- Business showcase – your chance to share
- Where can I get more information?
- Q&A

Together we can keep our coast COVIDSafe this summer

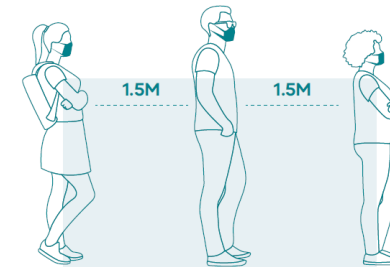
Keeping our numbers low this summer means maintaining what already works to keep us safe.

After all, we've sacrificed so much.

Keeping Victoria safe this summer, is up to **all** of us.

Because when we Stay Safe we will all Stay Open.

Safety requirements are now in place



PLEASE
KEEP 1.5M APART
WHILE YOU WAIT

And avoid moving seats and tables closer to each other.

STAY SAFE
STAY OPEN

Keep up to date at [CORONAVIRUS.vic.gov.au](https://coronavirus.vic.gov.au)

Authorised by the Victorian Government, 1 Treasury Place, Melbourne



Victoria's COVIDSafe Summer - key changes to how we work

- Density limits in pubs, restaurants and cafes will shift to 1 person per 2sqm for both indoors and outdoors - with no other cap.
- In hospitality, the density of 1 person per 2sqm may be used so long as electronic record keeping is in place. If manual record keeping is used, the density limit is 1 person per 4sqm. For small operations, there are no density limits if the patron number is under 25.
- For retail and beauty services, businesses can move to 1 person per 2sq metres – if they also introduce electronic record keeping. For businesses where that is not possible, the density limits of 1 person per 4sqm will continue to apply.

Every business that is open must have a COVIDSafe Plan

This will help businesses to stay open and operate within current restrictions.

Having a COVIDSafe Plan built on the six COVIDSafe principles, continues to be a requirement:

1. Ensure physical distancing
2. Wear a face mask if physical distancing is not possible
3. Practise good hygiene
4. Keep records and act quickly if workers become unwell
5. Avoid interactions in enclosed spaces
6. Create workforce bubbles

COVIDSafe Summer

COVIDSafe Summer restrictions will be in place until at least the end of January.

Please help communicate these COVIDSafe messages to industry:

- Every Victorian business that is open must have a COVIDSafe Plan
- Continue to practise good hygiene and physical distancing
- Keep records and act quickly if workers become unwell
- Face masks **are mandatory** in some settings, and **are recommended** where you cannot keep 1.5 metres distance from others
- Move meetings and lunch breaks outdoors where possible
- Limit the number of people, workers are in close contact with where possible

Face mask requirements

Wearing a face mask is mandatory in some situations and are still important. They've helped us get to where we are now.

They are mandatory on public transport, in taxis or ride share vehicles, and must be worn by workers and customers in the following retail premises:

- Stores and supermarkets that are 2000 square metres or larger
- Shopping centres
- Stores that are located in shopping centres
- Indoor markets and market stalls

It is strongly recommended that you wear a face mask in all other settings where you cannot keep 1.5 metres distance from others, but it is no longer mandatory.

Stopping the complacency creep

There is a surveillance and enforcement program.

Non-compliance themes, across different industries, include:

- not following density requirements
- not record keeping
- lack of signage
- lack of compliance with COVIDSafe Plans and
- inadequate cleaning and hygiene procedures.



Compliance checks

- Checks of businesses are being conducted across Victoria by officers from DHHS, Worksafe, DJPR and other government departments
- Authorised officers will be in your area this summer checking businesses are complying with the restrictions

Managing crowds

Business are expected to implement COVIDSafe practises to keep staff, contractors and customers safe.

However, when large crowds of people congregate, and are not physically distancing in an indoor space, or in a common area, it can be difficult for a business to manage.

The responsible agency in these situations is Victoria Police.

Victoria Police can be contacted via 000 if there is a possible risk to public health.

Electronic Record Keeping

Electronic record keeping is now required in some settings where the density limit of one person per two square metres is applied, including:

- Hospitality
- Personal care and body art services
- Real estate services
- Accommodation
- Tourism operators

The Victorian Government QR Code Service

The Victorian Government QR Code Service is free for all Victorian businesses and venues.

These records help contact tracers in the event **that** a positive case of coronavirus (COVID-19) is identified.



STAY SAFE
STAY OPEN

Authorised by the Victorian Government, Melbourne

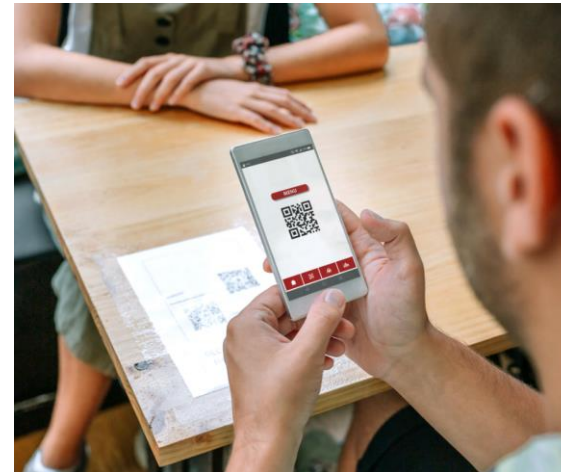


All Victorian Businesses are required to have a COVIDSafe Plan. Need help? Visit coronavirus.vic.gov.au or call the Business Hotline 13 22 15
Do you need support? For more information on testing and support payments, visit coronavirus.vic.gov.au or call 1800 675 398



Using the Victorian Government's new QR code service is easy.

- Step 1: [Register your business at coronavirus.vic.gov.au/qrcode](https://coronavirus.vic.gov.au/qrcode)
- Step 2: Download, print and display your QR code
- Step 3: Get customers to scan the code and check in.



How does it work?

- QR codes operate like barcodes, using a smartphone camera to scan the unique code. Some phones may require a free QR code reader app, which is available from app stores.
- Once customers scan the QR code they are directed to a web page to enter their contact details.
- Their details are automatically saved on Service Victoria's secure servers, meaning businesses don't have to collect and store the data themselves.

Why should I use the Victorian Government's QR Code Service?

- If a person who visited your business is later diagnosed with coronavirus (COVID-19), contact tracers can use this data to quickly contact everyone who may have been exposed. Data is only stored for 28 days and only accessed if there is a positive case.
- The Victorian Government QR code service is free, secure and convenient but businesses may continue to use other QR code systems that meets the record keeping requirements.

Public Events Framework

The Public Events Framework allows for larger gatherings of people at public events.

The event organiser must seek approval from the Victorian Government and comply with the requirements.

A three-tiered system is used to ensure the appropriate level of public health oversight is applied to public events.

Tier 1: More than 5,000 attendees

Tier 2: Between 1000 to 5,000 attendees

Tier 3: Less than 1000 attendees

For more information:

<https://www.coronavirus.vic.gov.au/public-events-information-for-organisers>



Cleaning: Maintaining a hygienic and safe work environment

Employers must keep a record of all cleaners who attend a workplace for longer than 15 minutes

Employers must take reasonable steps to ensure that shared spaces and public areas are cleaned regularly.

- Frequently touched surfaces must be cleaned at least twice a day when visibly soiled and immediately after a spill
- Cleaning must happen between functions and groups
- Cleaning must always use an anti-viral disinfectant



Business showcase

We would like to hear from businesses and peak bodies...

How have you kept people COVIDSafe?

Do you have suggestions for reducing the risk of workplace transmission?

Have you got ideas to share?



Where to get more information

Visit coronavirus.vic.gov.au/covidsafe-plan for templates and guidance on creating a COVIDSafe Plan for your small business.



For more information, visit coronavirus.vic.gov.au or call the Business Victoria Hotline on **13 22 15**

You can request a free translator by calling **13 22 15**



Every Victorian business must have a COVIDSafe Plan.